uPerform® for Healthcare

Optimize your EHR investment, reduce screen-time, and accelerate your healthcare delivery with uPerform.

Empower Clinicians and Boost Proficiency

uPerform by ANCILE, part of the Epic App Orchard, empowers clinicians to master EHR and be more productive by providing in-application performance support at the time of need. uPerform helps your users master the EHR:

- Access to up-to-date, role-based learning content without leaving the workflow.
- Find answers quickly from a single location on any device – where, when and how they need it.
- Complete EHR activities more quickly and accurately with support only a click away, leaving staff more time to focus on patients.
- Reinforce classroom training and EHR skills continuously.

" If healthcare organizations offered higher-quality educational opportunities for their care providers – and if providers were expected to develop greater mastery of EHR functionality – many of the current EHR challenges would be ameliorated."

— Longhurst et al. (2019, February). Local Investment in Training Drives Electronic Health Record User Satisfaction. Applied Clinical Informatics.

Accelerate Content Creation and Change Communication

Faced with quarterly EHR upgrades, it's important for hospitals to create and deliver user-specific learning content rapidly. uPerform empowers your education team and subject matter experts:

- Accelerate content creation by recording once and distributing multiple output types, including simulations, tip sheets, and videos.
- Create customized learning content based on role, specialty, department and activity.
- Master the ever-evolving EHR by quickly rerecording and republishing content when changes are required.
- Consult analytics and reporting to understand content access and usage, content lifecycles, and proficiency gaps.

" In less than 10 weeks, we completed more than 10,000 training events, and all our physicians were ready to use the new software upon implementation."

— Bobby Zarr, Infirmary Health Manager. IT Training, Support & Customer Relationship Management.

ANCILE

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