



UPGRADING TO ANCILE uPERFORM™

ANCILE provides consulting and technical solutions to support your upgrade from ANCILE Info Pak™ to ANCILE uPerform™. Outlined below are a few of the solutions employed by ANCILE to assist our customers. ANCILE will work closely with you to determine which solution(s) best fit your needs.

CONVERSION PROCESS

Content Migration

The uPerform Migration Wizard facilitates the migration of the Info Pak website, glossary, and content. After migration, Info Pak content – such as cue cards, business process procedures, work instructions, exercises, and test documents – can be accessed by end users through the uPerform website.

The migration should take place before new content is developed by uPerform authors. ANCILE typically completes the migration activities during the configuration phase of the uPerform implementation project.

Content Transformation

The uPerform Migration Wizard may also be used to transform Info Pak documents and simulations into uPerform documents. You can then edit these uPerform documents, check them into the server, and provide them to your end users via the uPerform website.

Importing “Managed Documents”

ANCILE uPerform provides functionality to import, manage, and deploy non-uPerform documents, such as ANCILE Info Pak, Microsoft® Office, and other third-party content. By centralizing the storage, management, and delivery of all content using uPerform, customers also centralize the business processes required to support the maintenance, development, and review of content.

Customer Examples of Content Migration include:

School Board of Orange County

- Approximately 300 Info Pak documents were migrated to uPerform.

A world leader in inspection equipment for the semiconductor industry

- Approximately 700 Info Pak documents were migrated to uPerform.

A state government training department

- Approximately 900 Info Pak documents were migrated to uPerform.



Migration of Glossary Content

ANCILE has provided several customers with solutions to migrate and import glossary data into uPerform from existing Info Pak and other third-party glossary databases. The uPerform glossary enforces the standardization of field usage in addition to providing end users a centralized reference point for terms and definitions.

Integration of Web Content

ANCILE uPerform provides a solution to integrate “external content” (i.e., content not imported into or resident on the uPerform server) by allowing the creation of “links” to various files, such as documents, courses, and simulations that reside and are maintained outside of uPerform.

To learn more about our services, contact us at info@ancile.com or visit our website www.ancile.com.

Customer Examples of Importing Managed Documents include:

- An oil and gas products and services supplier implemented uPerform and consolidated a large number of documents and learning objects including approximately 450 Info Pak and over 2,000 third-party documents. This enabled the customer to centralize and integrate the learning and training needs of multiple divisions for the first time.
- A global specialty pharmaceutical and medication delivery company imported over 1,000 Info Pak documents into uPerform. This approach allowed the customer to revise content while still providing end users access to online help documentation and training concepts.