

# ANCILE uPerform®

Maximizing the ROI on Technology Investments By Driving User Adoption

ANCILE  
uPerform®

Your organization has made a strategic investment in a new technology solution to help your employees achieve business goals. During and after the new technology implementation, the ROI of your investment is maximized by ensuring that your employees master and adopt the new technology.

How can your organization ensure your employees learn how to use the technology and continue to use it as it was intended?

Rather than focusing on a single learning event, ANCILE uPerform helps your organization get the most out of your technology

investment by providing “moments of understanding” throughout the software lifecycle. During the implementation phase, ANCILE uPerform provides powerful content authoring and management functionality that allows authors to create custom learning content that directly reflects your new technology. Then, as the software goes live, this content is delivered to users, right within the application, so they can access help at the moment of need, on the device of their choice, in a form that’s relevant to the employee’s role and language. With ANCILE uPerform, authors, subject matter experts, and

business stakeholders can rapidly create and edit everything from procedural documents to simulations and eLearning courses. Content is published to a performance support website where end users access all of their content, provide feedback, collaborate with teammates, and receive personalized notifications relevant to their learning.

ANCILE uPerform provides both current and future employees the knowledge and learning they need to master your new technology, ensuring that your organization maximizes ROI on its technology investment.



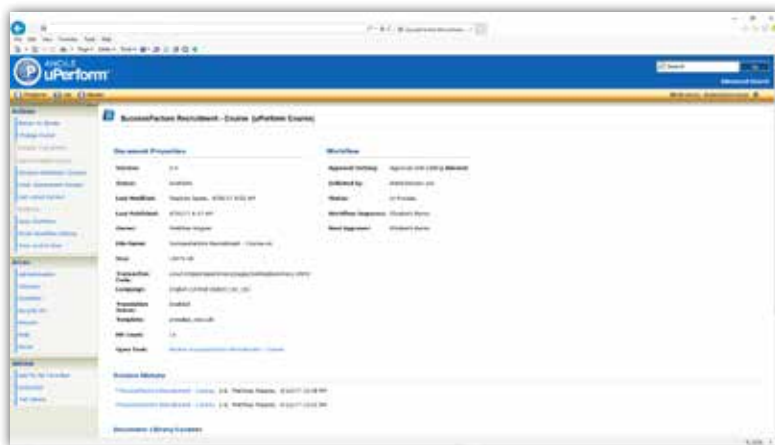
## ANCILE uPerform delivers comprehensive content authoring capabilities.



Enable authors and subject matter experts to contribute expertise – and drive team performance.

- Record standard Microsoft Windows and web-based applications to create a single-source document and simulation
- Capture audio and insert notes during recording to capture key organizational expertise
- Assign content development tasks to subject matter experts – via email – and enable SMEs with a lightweight, easy-to-use Rapid Recorder tool
- Create eLearning courses that incorporate conceptual information, assessment objects, branching, audio, video, and pop-ups
- Customize templates to ensure consistency and maintain corporate standards
- Create and publish content in over 30 languages

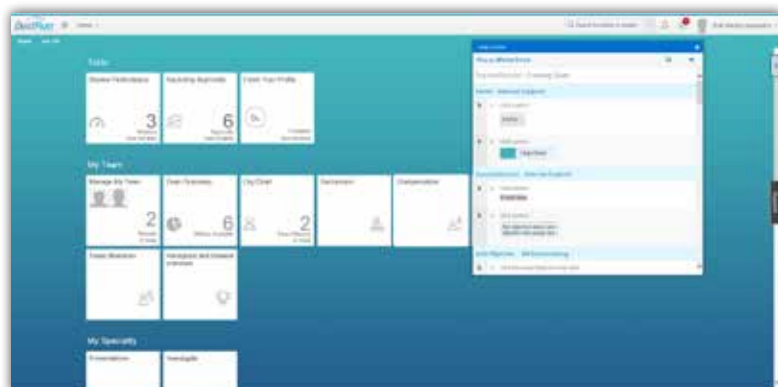
## ANCILE uPerform makes it easy to manage your learning content.



Manage access, content, and distribution to support enterprise application use and adoption – throughout the organization and across the globe.

- Check in content for storage, workflow, and versioning
- Check out a document, simulation, or eLearning course, locking the content for a single author's editing
- Create, edit, and delete author, administrator, and end user accounts
- Maintain a central repository of terms and definitions, and push out updated definitions automatically
- Specify retention periods to keep content fresh
- Create and manage workflows to approve content
- Batch publish to a variety of content types (work instruction, quick reference, course, simulation, test script) and formats (HTML, PPT, PDF, Word)
- Publish content locally, to a website, or a learning management system (LMS)

**ANCILE uPerform content is available directly from your employee's current task – for immediate assistance – and organized according to role, process, or other categorization on a website for reference.**



Assist team members at the point of need with contextual performance support.

- Deliver context-sensitive help from within Microsoft Windows- and web-based applications, SAP, Oracle E-Business, and PeopleSoft
- Participate in author-to-author, author-to-reviewer, author-to-end user, and end user-to-end user discussions
- Receive notifications about changed content
- Incorporate global taxonomies to provide potentially unique content based on geographic location, role, or nationality
- Automatically filter content during browsing based on the user's language
- View published content on Apple iPad

**To help determine team readiness and to provide input to measure the return on learning investments, ANCILE uPerform provides standard and custom reporting.**



Provide visibility to learning project status and content usage to inform investments and verify organizational readiness.

- Generate document tracking, workflow, and publishing reports to view project status
- Generate an assessment performance report to gauge employee readiness
- View help request and website usage reports to determine where learning content is needed – or could be retired

**In addition to rich product functionality, ANCILE provides a strong foundation of support and enablement that includes:**

- Global help desk support and knowledgebase
- User documentation and online help
- Professional training and consulting services
- Sponsored user group community, including in-person conference events across the globe

## The ANCILE uPerform ROI Facts\*

 <p>Reduce learning content creation time – across corporate systems – by 50%</p>	 <p>Reduce instructor-led training by up to 70%, saving material/travel costs and retaining employee productivity</p>	 <p>Trim time-to-competency from an average of 8-14 weeks to 5-11 weeks</p>	 <p>Achieve payback of Year-1 TCO in 9.2 months and see a 3-year ROI of over 500%</p>
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### TrainingIndustry.com

Top 20 Authoring Tools 2013, 2014, and 2015

### Brandon Hall Awards, including Best Advance in:

- Content Authoring and/or Content Management Technology
- Performance Support Technology
- Technology for Rapid Authoring
- Learning Management Technology for Small and Medium-Sized Businesses
- Learning Management Technology for External Training
- Technology for Learning Analytics or Reporting

\* Based on independent interviews conducted by Hobson & Company with ANCILE customers.