

Rapid learning content development for sustained user adoption

Supporting Team Productivity with ANCILE uPerform Express

As an evolving business, your people are your greatest asset. In a technology-dependent business environment, enterprise software keeps your world turning. For today's business, the difference between market leader and second place comes down to employee performance.

How will your organization bring together the efficiency of your enterprise software and the potential of your workforce to ensure that you are maximizing your investment?

ANCILE uPerform[™] Express helps your organization get the most out of enterprise software investments through powerful content authoring functionality. The result? Performance support delivered at the moment of need, on the device of choice, and relevant to the employee's role and language. With ANCILE uPerform Express, authors, subject matter experts, and business stakeholders can easily create procedural documents, simulations, and elearning courses. Content is easily published to a performance support website to support on-the-job needs.



Implementation Team

Configuration

Test

Business Process Procedures

Performance Support

- Cue Cards
- Work Instructions
- Exercises
- Simulations

Knowledgebase

- eLearning Courses
- Policies
- FAQs
- Process Flows
- Concepts
- Forms
- Tips & Tricks



Product Capabilities:

- Record standard Microsoft Windows- and web-based applications to create a single-source document and simulation
- Capture audio and insert notes during recording to capture key organizational expertise
- Create eLearning courses that incorporate conceptual information, assessment objects, branching, audio, video, and pop-ups
- Customize templates to ensure consistency and maintain corporate standards
- Create and publish content in over 30 languages
- Maintain a central repository of terms and definitions, and push out updated definitions automatically
- Batch publish to a variety of content types (work instruction, quick reference, course, simulation, test script) and formats (HTML, PPT, PDF, Word)
- Publish content locally, to a website, mobile devices, or a learning management system (LMS)
- Deliver context-sensitive help from within Microsoft Windows- and web-based applications

Reduce content development, delivery, and maintenance costs by:

- Recording in-application activities to produce a single-source document and simulation
- Facilitating publishing of content in a variety of formats and to a variety of websites, content stores, and devices
- Updating and republishing content in minutes

Enable rapid and sustained user adoption by:

- Delivering relevant, just-enough, and just-in-time training and performance support content
- Enabling users to access content in a variety of formats, including step-by-step procedural content and elearning courses
- Providing in-application, context-sensitive help to employees to assist in on-the-job performance

In addition to rich product functionality, ANCILE provides a strong foundation of support and enablement that includes:

- Global help desk support and knowledgebase
- User documentation and online help
- Professional training and consulting services
- Sponsored user group community, including in-person conference events across the globe



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