

ANCILE Professional Services

Get Faster Results with the Experts Behind the Products.

ANCILE Professional Services delivers training, implementation support, and consulting services to ANCILE customers. With over 10 years of experience delivering professional services to over 300 global customers per year, ANCILE consultants bring the knowledge, best practices, and experience to ensure your success with our software.

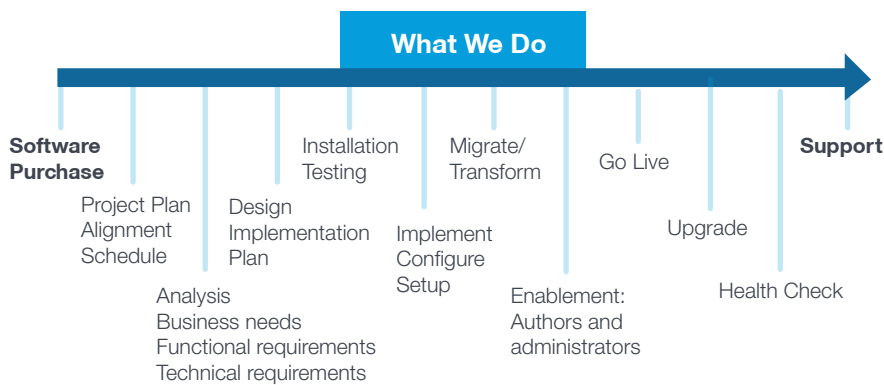
Our consultants conduct a planning, analysis and design session to gather your requirements and then, based on our experience and best practices, we collaborate with you to make decisions on options, customizations, configurations, and integrations for our software. We work closely with your technical team to install the software, conduct post-installation testing, and then implement the software. Finally, we ensure your teams are equipped with the knowledge to use ANCILE software. For existing customers, we can help you move to our latest software version or release by providing migration or upgrade services. And we can review your current implementation from both a functional and technical standpoint, make recommendations for improvement and optimization, and then help you implement those recommendations.

“Not only is ANCILE knowledgeable about all versions of uPerform (and I mean every field and every option), they are very pleasant and upbeat and genuinely want to help their customers be successful.”

– Patti Schulz, Tate & Lyle

“ANCILE sent fantastic consultants. Their help and support was priceless!”

–Charles Brown, Tyson Foods, Inc.



Over **300** customers in **35** countries served annually

Staff located in **8** countries speaking **7** languages!

- Dutch
- German
- English
- Japanese
- Spanish
- Italian
- Portuguese

Roadmap/Roadmap PLUS

Roadmap (4 Weeks)
Conduct planning, analysis, and design session
Develop design document for options, configurations, and customizations of ANCILE uPerform
Guide ANCILE uPerform server software installation
Conduct post-installation testing, implement configurations, customizations, integrations
Perform project setup, tasks, properties, users, etc.)
Develop author standards and content management processes
Deliver administrator training and author training
Roadmap PLUS (5 Weeks)
Conduct planning, analysis, and design session
Develop design document for options, configurations, and customizations of ANCILE uPerform
Guide ANCILE uPerform server software installation and conduct post-installation testing
Conduct analysis of the ANCILE Info Pak environment and design and document a migration strategy
Migrate ANCILE Info Pak content from the ANCILE Info Pak Web Architect-generated website to ANCILE uPerform
Implement configurations, customizations, integrations
Perform project setup tasks (properties, users, etc.)

Upgrade

TBD based on scope
Guide ANCILE uPerform server software upgrade and conduct post-upgrade testing
Deliver author and administer delta training
Provide and document improvement recommendations and options

Smart Start/Smart Start PLUS

Smart Start (2 Weeks)
Conduct planning, analysis, and design session
Develop design document for options, configurations, and customizations of ANCILE uPerform
Guide ANCILE uPerform server software installation and conduct post-installation testing
Deliver administrator training and author training
Smart Start PLUS (3 Weeks)
Conduct planning, analysis, and design session
Develop design document for options, configurations, and customizations of ANCILE uPerform
Guide ANCILE uPerform server software installation and conduct post-installation testing
Conduct analysis of the ANCILE Info Pak environment and design and document a migration strategy
Migrate ANCILE Info Pak content from the ANCILE Info Pak Web Architect-generated website to ANCILE uPerform
Deliver administrator training and author training

Health Check

1 week
Conduct planning, analysis and design session to identify current state, future needs, and opportunities for improvements to the implementation and use of ANCILE uPerform
Review current ANCILE uPerform configurations, customizations, settings, and processes supporting the use of ANCILE uPerform
Provide and document improvement recommendations and options

Accelerate use and adoption of ANCILE products across your enterprise, exploit the knowledge of experts and peers, and follow a proven path to a successful rollout... when you engage with **ANCILE Professional Services.**